GOVERNMENT OF INDIA
FINANCE
LOK SABHA

UNSTARRED QUESTION NO:3071
ANSWERED ON:07.12.2001
HEAVY RUSH IN STATE BANK OF INDIA
JAYASHREE BANERJEE

Will the Minister of FINANCE be pleased to state:

(a) whether only State Bank of India is authorised for collecting money in Government Head;

(b) whether complaints have been received regarding heavy rush and other difficulties being faced by the people depositing money in Government Head;

(c) whether banks other than State Bank of India are proposed to be authorised to accept such money;

(d) if so, the details thereof; and

(e) the other steps being taken to remove the grievances of people in this regard ?

Answer

MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI BALASAHEB VIKHE PATIL)

(a), (c) & (d):- Reserve Bank of India (RBI) at various centres are collecting money on Government accountIn addition, State Bank of India and all other public sector banks are also authorized to collect money in Government Head.

(b):- No such complaints have been received in the recent past. However, as and when such complaints are received prompt action is taken by RBI/banks for their redressal.

(e):- In order to provide enlarged banking facility to the assessees, as far as possible, nearer to their residence for depositing the taxes, additional branches of public sector banks are permitted to collect Government revenue. The adequacy of the network of bank branches for collecting taxes and the need to enlarge the same is reviewed on an ongoing basis by Government and RBI and necessary remedial steps are taken.